



कर्मचारी भविष्य निधि संगठन
Employees' Provident Fund Organization
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
(Ministry of Labour & Employment, Government of India)
मुख्य कार्यालय/Head Office

भविष्य निधि भवन, 14, भीकाजी कामा प्लेस, नई दिल्ली-110066
Bhavishya Nidhi Bhawan, 14, Bhikaji Cama Place, New Delhi-110066

No. PDU/1(6)2019/E-5958

Date: 25.09.2020

To,

All the Zonal ACCs/Director (PDNASS)/RPFCs in-charge of ROs
{including RPFC-I (ASD) and RPFC-I (NDC)}.

**Subject: Timely Completion of Events viz. Generation of PRC, CRAC, Payment etc.
and Adherence to the Terms & Conditions of GeM Portal - Regarding.**

Sir/Madam,

An instance has come to the notice of Head Office where one of the Regional Offices of EPFO delayed inordinately the generation of Consignee's Receipt & Acceptance Certificate (CRAC) and payment details on GeM Portal consequent upon delivery of the product by the seller against order of the buyer. The aforesaid buyer Regional Office failed to respond despite incident(complaint) being raised by the seller and reminder from GeM and has thereby deviated/violated from the terms & conditions of GeM Portal. The issue was taken up by GeM with MoL&E and has caused embarrassment to the EPFO which could have been otherwise avoided.

2. In this context, **all Zonal Offices /Regional Offices/PDNASS/ZTIs are advised to ensure strict adherence to the deadlines prescribed by GeM to complete various activities such as generation of PRC, CRAC, payment details, etc. against the goods/services procured through GeM Portal** to avoid any possible embarrassing situation for the office.

3. Further, GeM Portal has a mechanism of rating buyers as well as sellers. The buyers with good ratings have chances of getting better response and deals from prospective sellers which is good for EPFO in general.

4. Besides, Rule 149 of GFR 2017 mandates procurements of goods and services available on GeM Portal through GeM Portal only. Therefore, contravention of the terms and conditions of GeM Portal on the part of buyers may invite actions from GeM causing avoidable complications.

(This issues with the approval of CPFC)

Yours faithfully,


(Animesh Mishra)

Additional Central P F Commissioner (ASD & PDU)