Ministry of Housing & Urban Affairs

Booking of Holiday Homes, Social Function Venues Like 5 Ashoka Road, Allotment for over One Lakh Government Residential Accommodations Integrated on New Platform

E-Sampada- New Web Portal & Mobile App Launched on Good Governance Day-- To Simplify Processes & Bring Uniformity In Systems Across India

Four Websites & Two Mobile Apps of Directorate of Estates Integrated into one--all services on same Platform throughout Country

E-Governance to Boost Transparency & Accountability in Providing Various Estate Services

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Good governance day is celebrated annually on 25 December, the anniversary of the birth of former Prime Minister Atal Bihari Vajpayee.

In line with the objectives of boosting transparency and accountability while ensuring ease of living for the citizens, the Directorate of Estates, Ministry of Housing and Urban Affairs today dedicated to the nation, a new Web Portal and Mobile App, e-Sampada. The new application provides a single window for all these services including allotment for over one lakh government residential accommodations, office space allotment to government organisations in 45 office complexes in 28 cities, booking of 1,176 holiday home rooms and venues like 5, Ashoka Road for social functions etc.

In its endeavour to provide 'One Nation, One System', the erstwhile four websites (gpra.nic.in, eawas.nic.in, estates.gov.in, holidayhomes.nic.in), and two Mobile Apps (m-Awas & m-Ashoka) of the

Directorate of Estates have been integrated into one, which paves the way for all services on the same platform throughout the country. The website and mobile app was launched by Shri Hardeep S Puri, Minister of State(I/C) for Housing & Urban Affairs in the presence of Shri Durga Shanker Mishra, Secretary, MoHUA and other senior officials here today.

Addressing the media in a program organised on virtual platform, Shri Hardeep S Puri said that this is a significant step towards promotion of e-governance to boost transparency and accountability in providing various Estate Services like allotment, retention, regularisation, no dues certificate etc.
He further said that E-Sampada is developed to simplify processes and bring uniformity in the system across India. This will promote ease of living for Government of India officers / Departments as all services can be availed online on a single window with a live tracking of applications. Real time information on utilisation of assets and delivery of service will facilitate optimum utilisation of resources. The automated processes will minimize human intervention and will lead to greater transparency.

Shri Durga Shanker Mishra, Secretary said that E-Sampada equips users with very specialised features like personalised dashboard, service usage archive and real time status on licence fees/dues. All payments / dues are to be made cashless through digital modes. It is user friendly and is device responsive. Users will have visual experience of services and will be able to give feedback online.

The portal provides online facility to users across India to lodge complaints, submit documents and appear for virtual hearing. It will reduce administrative cost and will save time and resources by reducing visits to Directorate of Estate. e-Sampada Mobile App and Chatbot facility has been provided for better user experience. Service level benchmarks and activity log for officials are incorporated to ensure accountability.
E-Sampada to benefit all services, across India : Online, Paperless, Cashless
• 1,09,474 Government Residential Accommodation at 40 locations
• 1.25 crore sq.ft Office Space Allotment in 45 office complexes at 28 locations
• 1,176 Holiday Home Rooms/Suits at 62 locations
• Booking of Vigyan Bhawan
• Booking of venues for social functions
The new Web Portal and Mobile App have been developed by NIC. The Mobile App will be available for Android as well as iOS platforms. The Web Portal can be accessed at www.esampada.mohua.gov.in and Mobile App can be downloaded from Android Play Store / Apple App Store.

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RJ/NG/MR/LJ

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