

भारत सरकार
वित्त मन्त्रालय, व्यय विभाग
केन्द्रीय पेंशन लेख कार्यालय
ट्रिकूट-II भीकाजी कामा प्लेस
नई दिल्ली-110066
फोन : 26174596, 26174456, 26174438



GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF EXPENDITURE
CENTRAL PENSION ACCOUNTING OFFICE
TRIKOOT-II, BHIKAJI CAMA PLACE,
NEW DELHI-110066
PHONES : 26174596, 26174456, 26174438

CPAO/IT & Tech/Clarification/13 Vol-IV/8481/2021-22 / 153

02.12.2021

OFFICE MEMORANDUM

Subject: Seeking pension related advice/clarification from Central Pension Accounting Office-reg.

1. It has been observed that many PAOs under different Ministries/Departments are seeking advice/clarification on issues related to pension from Central Pension Accounting Office (CPAO) and not from the concerned nodal authorities responsible for formulation of rules/policies relating to pensioners i.e. DP&PW, M/o of Law and Justice, Freedom Fighter Division of MHA, etc. This is leading to unnecessary delays in obtaining advice/clarification and is ultimately causing hardship to the pensioners.
2. It is intimated that CPAO is not the authority to interpret the Policies/Rules formulated by various nodal departments relating to pension and other retirement benefits.
3. In view of the above, all Pr. CCAs/CCAs/CAs (with independent charge) of Ministries are requested to direct all Pay & Account Offices (PAOs) under their control to seek advice/clarification on pension related matters from the concerned nodal authority.
4. This issues with the approval of Chief Controller (Pensions)

Anang Rawat

(Anang Rawat)
(Assistant Controller of Accounts)

To:

1. All Pr. CCAs/CCAs/CAs of Ministries

Copy to:

1. PS to CC (P), CPAO, New Delhi
2. PS to CA, CPAO, New Delhi
3. Sr.TD(NIC), CPAO, New Delhi
4. PA to ACA