

F.No.56-02/2018-LI  
Ministry of Communications  
Department of Posts  
**(Directorate of Postal Life Insurance)**  
**Chanakyapuri P.O. Complex**  
**New Delhi-110021**

Dated: 18<sup>th</sup> January 2022

**Office Memorandum**

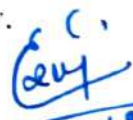
Sub: **MDR (Merchant Discount Rate) Charges in r/o PLI/RPLI online transactions to be borne by Customers w.e.f.17.01.2022.**

In pursuance of para 3(ii) of Department of Expenditure (Ministry of Finance) O/o Controller General of Accounts OM no. R-180001/1/2020-GBA-CGA/918-1068 dated 17.09.2021, "no MDR shall be paid by the Government portal to the Authorized Acquirer Bank and their PGs/PAGs. All MDR charges would be paid by the Customer/Card Holder...", the necessary orders are being implemented for PLI/RPLI online premium payment transactions.

2. In light of above, MDR charges shall henceforth be paid/borne by the customer/card holder, wherever applicable for the online PLI/RPLI premium payment transactions w.e.f 17.01.2022.

3. This information may be disseminated among sub-ordinate offices, Marketing Staff, Customers and all concerned for their necessary information and compliance.

This issues with the approval of competent authority.

  
18.01.22

**(Hariom Sharma)**  
**Deputy Divisional Manager-II**

Copy to: -

- 1-2 PS to Minister of Communications/Minister of State for Communications.
- 3-4 Sr. PPS to Secretary (Posts)/Sr. PPS to Director General Postal Services.
- 5-12 PPS/PS to Member (Banking)/Member (O)/ Member (P)/ Member (Planning & HRD)/ Member (PLI)/Member (Tech)/ Addl. DG (Co-ordination)/ Secretary (PSB)
- 13-14 Sr. Deputy Director General (Vigilance) & CVO/Sr. Deputy Director General (PAF)
- 15-16 CGM (BD)/CGM (Parcel)
- 17-30 All DDGs, Dak Bhawan
- 31-60 All CPMGs/Addl. DG, APS/Director, RAKNPA, Ghaziabad/ CGM (CEPT)
- 64-70 All Director, PTCs/ Director, PLI, Kolkata