

**F. No.FS-10/47-2021-FS-DOP**  
**Govt. of India**  
**Ministry of Communications**  
**Department of Posts**  
**(FS Division)**

**Dak Bhawan, New Delhi-110001**  
**Dated: 24.06.2022**

To,

All Head of Circles/Regions

**Subject: - Regarding roll out of RICT CBS version 2.0.1 in RICT CBS devices from 27.06.2022.**

Sir/Madam,

**New RICT CBS version 2.0.1** for RICT devices have been developed and tested. The competent authority has decided to roll out RICT CBS version 2.0.1. The roll out of RICT CBS version 2.0.1 in RICT devices will be done from **27.06.2022 to 13.07.2022**.

2. The following changes have been made in the RICT CBS version 2.0.1:-

At present for most of the errors faced in RICT-CBS application a common error message "Transaction not processed due to network issues. Please try again" is displayed. In the new version 2.0.1, error codes are categorised and configured, so that indicative error messages are displayed to help field user/ support personnel to identify the impacted layer for early resolution of issues. List of few common errors configured for the impacted layer are listed below which would enable DO/Sys admin/PO users to raise ticket with the concerned team. No changes have been made in the existing application functionalities and in the Transaction Update functionality. If any of the newly configured error messages are seen during a transaction, users can check transaction status in Transaction Update functionality and decide on further action.

S No	RICT - CBS - Error description	Issue to be resolved by
1	Card issuer inoperative	Finacle Team (Env Team)
2	Finacle system error occurred. Please contact system administrator	Finacle Team (Env Team)
3	Finacle service timed out- Check transaction update	Finacle Team (Env Team)
4	FSIwebservice- Server internal connectivity error	RICT- CBS
5	Unable to connect to server. Please try again	RICT- CBS
6	FSIwebservice- Time Out occurred while connecting to Service	RICT- CBS/FINACLE
7	Error downloading https://darpanportal.indiapost.gov.in:7070/-server replied: Gateway Time-out	RSI
8	Error downloading https://darpanportal.indiapost.gov.in:7070/ FsiSyncservice - Server replied - server error	RSI
9	Error downloading https://172.16.20.64:7070/FsiSyncservice- Server replied - server error	RSI
10	Strip Biometric service- Invalid inputs to service	RSI
11	ERROR: TIMEOUT/Network unreachable	Network

3. Circles are requested to follow the following instruction for a smooth rollout of RICT CBS version 2.0.1 in RICT devices.

- a. RSI Team will carry out roll out activities as per schedule attached.
- b. Necessary instructions to be given to BPMs for keeping the device powered on the planned rollout date.
- c. Post successful roll out, BPMs can carry out the regular work.
- d. Transactions carried out in the older version will not reflect in Daily Transaction Report (DTR) after the version upgrade. BPM shall be requested to take DTR if it is required for previous dates before the version upgrade.

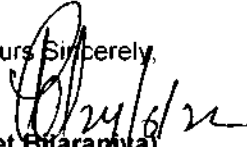
4. It is requested to circulate the roll-out plan for RICT CBS version 2.0.1 to all CBS Post Offices along with RICT CBS Branch Post Offices for information, guidance, and necessary action and it is to be ensured that all Branch Post Offices get upgraded to the newer version of 2.0.1 within the strict timeline.

5. Hindi version of this order will be issued in due course.

6. This issues with the approval of Competent Authority.

**Enclosed: -**

1. Roll-out plan for RICT CBS version 2.0.1

Yours Sincerely,  
  
(Puneet Bijarany)  
ADG (FS II)

**Copy to:-**

1. Sr. PPS to Secretary (Posts)
2. PS to Director General Postal Services.
3. PPS/ PS to Addl. DG (Co-ordination)/Member (Banking)/ Member (O)/ Member (P)/ Member (Planning & HRD)/ Member (PLI)/ Member (Tech)/AS & FA
4. Addl. Director General, APS, New Delhi
5. Chief General Manager, BD Directorate / Parcel Directorate / PLI Directorate
6. Sr. Deputy Director General (Vigilance) & CVO) / Sr. Deputy Director General (PAF)
7. Director, RAKNPA / GM, CEPT / Directors of all PTCs
8. Director General P & T (Audit), Civil Lines, New Delhi
9. Secretary, Postal Services Board/ All Deputy Directors General
10. All General Managers (Finance) / Directors Postal Accounts / DDAP
11. Chief Engineer (Civil), Postal Directorate
12. All Sections of Postal Directorate
13. All recognized Federations / Unions/ Associations
14. GM, CEPT for uploading the order on the India Post website.
15. MOF (DEA), NS-II, North Block, New Delhi.
16. Joint Director & HOD, ICCW Building, 4 Deendayal Upadhyay Marg, New Delhi-110002

**ROLL OUT PLAN -CBS V2.0.1**

Circle Name	Count of BOs	Iteration-1	Iteration -2	Iteration-3
Karnataka	22096	27-Jun-22	02-Jul-22	08-Jul-22
Kerala Circle				
Telangana Circle				
West Bengal Circle				
Andhra Pradesh Circle	32255	28-Jun-22	04-Jul-22	09-Jul-22
Assam				
Bihar				
Chattisgarh Circle				
Uttar Pradesh	20921	29-Jun-22	05-Jul-22	11-Jul-22
Delhi Circle				
Gujarat Circle				
Haryana Circle				
Himachal Pradesh Circle	18788	30-Jun-22	06-Jul-22	12-Jul-22
Tamilnadu Circle				
Jammu Kashmir Circle				
Jharkhand Circle				
Madhya Pradesh Circle	20326	01-Jul-22	07-Jul-22	13-Jul-22
Maharashtra Circle				
North Eastern Circle				
Odisha Circle				
Punjab Circle				
Rajasthan				
Uttarkhand Circle				