

भारत सरकार (GOVERNMENT OF INDIA)  
रेल मंत्रालय (MINISTRY OF RAILWAYS)  
रेलवे बोर्ड (RAILWAY BOARD)

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No.2021/Tele/11(2)/3(3377315)

Rail Bhawan, New Delhi-110001

Dated: 22.06.2022

**TELECOM CIRCULAR NO.03/2022**

The GMs/CMD/PCAOs/CAOs,  
All Indian Railways, KRCL, PUs, CORE, COFMOW  
(As per standard list)

The DGs/Directors  
RDSO, NAIR, All CTIs  
Chairman, RRBs

**Sub.: Enlarging the scope of CUG mobile scheme to cover all Railway employees**

**Ref.: Board's letter Nos.2010/Tele/11(2)/2Pt.II dated 18.09.2017 & 21.12.2018**

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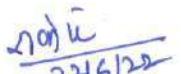
To enhance manpower productivity, Board has approved the proposal to encompass all railway personnel under the scope of CUG mobile scheme on Indian Railways by providing CUG connection to all Railway employees. Additional CUG connections are to be provided under Plan 'C'. RCIL has been mandated to finalise the tender with revised requirement through reverse auction.

2. In the meantime, all departments should advise the Railway's CUG coordinator for requirement of additional SIMs based on staff on roll. This is to be certified by Personnel department. Railway's CUG coordinator shall requisition the SIMs from RCIL/TSP and hand over the same to the respective department for further distribution once received from RCIL. In case of surrendering of SIM on account of attrition (retirement/transfer), advice of the same should be sent by concerned nodal officer of department to CUG coordinator. No dues certificate at the time of retirement for settlement and LPC at the time of transfer should necessarily have CUG surrender as precondition.

3. It will be the responsibility of each department to maintain records for CUG SIMs provided to their users along with their Employee Number and provide the details in the prescribed format covering Proof of Identity and Proof of Address details as per TRAI guidelines. This information shall be shared quarterly with Railway's CUG coordinator for onward submission to RCIL/TSP.

4. Prevention of any unauthorised issue of CUG connection and its use will be ensured by concerned department. For this purpose an authorised official must be nominated in each department.

5. This issues with the concurrence of Finance Directorate of Ministry of Railways.

  
22/6/22  
(राकेश रजन)

कार्यकारी निदेशक/दूरसंचार  
दूरभाष: 011-47843012, 030-43012  
ई.मेल: edtd@rb.railnet.gov.in


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New Delhi, Dated: 22.06.2022

**Copy to:**

1. PFAs, All Indian Railways & Production Units
2. The Deputy Comptroller & Auditor General of India (Railways), Room No.222, Rail Bhawan, New Delhi

  
22/06/22

**For Member (Finance)**

**Copy to:**

1. Adv/MR, EDPG/MR, PS/MR, Adv/MoSR(D), PS/MoSR(D), EDPG/MoS(J)
2. PSOs/Sr.PPSs/PPSs/PSs to Chairman & CEO and Members, Railway Board
3. F(X)-II & Budget Branches, Railway Board
4. PCSTEs, All Indian Railways for information & necessary action.
5. CMD, RailTel for information & necessary action to finalise contract for revised CUG SIM requirement
6. All PSUs (except RailTel) for information
7. The General Secretary, NFIR, AIRF, All India SC/ST Employee's Association, All India OBC Railway Employee's Federation
8. The Secretary General, FROA, IRPOF, All India RPF Association
9. The Secretary, RBSS, Group 'A' & Group 'B' Officers Association
10. The Secretary/General Secretary, RBSSSA, RBMSA, RBPOA