

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAY  
RAILWAY BOARD**

No. 2023/V-1/CVC/1/3

New Delhi, Dated, .04.2023

1.5

**The SDGMs/CVOs  
All ZRs/PUs**

**Sub.: Handling of Complaints in the Commission-seeking factual  
report-reg.**

Please find enclosed herewith a copy of CVC's letter No.021/VGL/051 (Circular No. 03/04/23) dtd 06.04.2023 on the subject mentioned above. The contents of the letter are self explanatory.

Necessary action as per CVC's instructions for submission of Factual Report may be taken. Factual report may kindly be sent to Board's office within 21 days of receipt of Board's letter, to examine/process the case for submission to CVC within stipulated time of 30 days.

DA:As above



(Vivek Varshney)

**Director Vigilance (Mech.)  
Railway Board**

**Copy to :- All EDVs of Vigilance Dte/Railway Board for information**

10  
13/4



सत्यमेव जयते



केन्द्रीय सतर्कता आयोग  
CENTRAL VIGILANCE COMMISSION

सतर्कता भवन, जी.पी.ओ. कॉम्प्लेक्स,  
ब्लॉक-ए, आई.एन.ए., नई दिल्ली-110023  
Satarkta Bhawan, G.P.O. Complex,  
Block A, INA, New Delhi-10023

सं./No...021/VGL/051.....

दिनांक / Dated.....06.04.2023....

Please circulate  
in group also  
sent p.o. on  
12.04.23

PEP/VIS

(ED/CE)

23/4  
12.04.23

DVM

VF  
2.4.23  
DD/V1

Circular No. 03/04/23

Subject: Handling of Complaints in the Commission-seeking factual report-reg.

Ref:- Commission's Office Order No. 08/08/2020 dated 14.08.2020

In partial modification of Commission's Office Order No. 08/08/20 dated 14.08.2020, the Commission has decided to forward complaints to the CVOs concerned for obtaining Factual Reports, if necessary.

2. Chief Vigilance Officers are required to submit the Factual Report to the Commission, on the basis of scrutiny of relevant records/documents only, within a period of 30 days of the receipt of the complaint/communication from the Commission. While forwarding the Factual Report, the CVOs should also give their recommendations/views in clear terms.

3. The above directions may be noted for strict compliance by the CVOs.

(Rajiv Verma)

Director

To

- (i) All CVOs of Ministries/Departments of GoI/CPSUs/Public Sector Banks/Public Sector Insurance Companies/Autonomous Bodies etc.
- (ii) Website of CVC

937-DVM  
21/4/23