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**BY REGDSDS / POST**  
Central Organisation ECHS  
Adjutant General's Branch  
Integrated HQ of MoD(Army)  
Thimayya Marg,  
Near Gopinath Circle  
New Delhi- 110 010

B/49778/AG/ECHS/Claims/Advisory

17 Apr 2023

(All Regional Centres)


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**ADVISORY ON PROCESSING OF PENDING CLAIMS DUE TO DELAY IN SUBMISSION**

1. Ref to this HQ letter No B/49778/AG/ECHS/Claim/Policy dt 09 Jul 2021.
2. A one-time waiver window was periodically extended for 'all those remaining bills generated upto 31 May 2020 inclusive of bills generated till 31 Jul 2021 'which were to be actioned by 31 Dec 2021. Thereafter no further waiver was proposed to be given. Accordingly, the term and condition of MoA became applicable wherein 30% deduction was to be applied if hospital submits bills beyond the 60-day period.
3. Queries have been raised from various stakeholders to accord waiver for Claims generated beyond 31 Jul 2021. The following resolution mechanism is recommended: -

(a)	Claim submitted within 07 days	To be processed as per policy
(b)	Claim submitted beyond 07 days but up to 60 days :-	
	(i) If waiver obtained from RC within 60 days	To be processed based on available documents.
	(ii) If waiver not obtained from RC within 60 days	Claim to be pending in NMI till 60 days and then minimum 30% deduction be applied on the basis of available documents.
(c)	Claim documents submitted beyond 60 days	Deduction to be applied at minimum 30% deduction based on available documents

4. This has the approval of MD ECHS.

  
(Rajesh Battish)  
Surg Capt  
JD (Claim)  
for MD ECHS

**Internal: -**

Medical  
C&L  
Ops & Coord  
P&FC  
S&A