F. No. I-12024/2/2023-CGA/e-14519/389
Government of India
Ministry of Finance
Department of Expenditure
O/o Controller General of Accounts
GIFMIS- PFMS

Dated-01.10.2025

Office Memorandum

Subject: Roll out of new GIFMIS Portal (https://www.gifmis.cga.gov.in) for Treasury Users of PFMS

This is with reference to this office Corrigendum OM of even No. 371 dated 20.08.2025 (copy enclosed) wherein the universal roll out of New GIFMIS URL https://www.gifmis.cga.gov.in was put on hold till further orders.

- 2. In line with the efforts to enhance system performance, manage increased user load, and improve the overall user experience on PFMS and based on the user experience and feedback, it has been decided to roll out the new GIFMIS URL https://www.gifmis.cga.gov.in universally for the Treasury Users of all the PAOs in Ministries/ Departments w.e.f. 06/10/2025.
- 3. The new URL https://www.gifmis.cga.gov.in will be activated w.e.f. 06/10/2025 and all the treasury users will be migrated onto the new GIFMIS URL. The treasury users (PD, PD Maker, PD Checker, DDO, DDO Maker, DDO Checker, Bill Distributor, Dealing Hand, AAO, PAO, Pr. AO Dealing hand, PrAO -AAO, PrAO) will no longer be able to log in to https://www.pfms.nic.in.
- 4. It may also be noted that after migration to the new GIFMIS URL i.e. https://www.gifmis.cga.gov.in, users already registered for FIDO, require to re-register for FIDO. User Manual of the FIDO registration is enclosed for reference.
- 5. All Pr. CCAs/CCAs/CAs with independent charge are requested to widely disseminate this information to all concerned field offices, thereby facilitating seamless migration of treasury users to new GIFMIS URL (https://www.gifmis.cga.gov.in) for performing treasury functions.
- In this regard, for any issues during the migration process, please contact:
 - a) Shri Anil Mahendru, email: pao2000@nic.in, Phone 011 24665410/411
 - b) Ms. Surekha Kumari, email: itd-pfms@gov.in, Phone 011 24665414/650

This issues with the approval of the competent authority.

Encl.: As above.

Assistant Controller General of Accounts
GIFMIS-PFMS

To:

All Pr. CCAs/CCAs/CAs (with independent charge)

Copy for information to-

- 1. PS to Addl. CGA, PFMS
- 2. Jt. CGA (TRBR)/ Jt. CGA (Roll Out)/ Jt. CGA (DBT)
- 3. All Sr. AOs/AAOs, GIFMIS, O/o CGA
- 4. Sr. Accounts Officer, GIFMIS, O/o CGA for uploading on the website of CGA

F. No. I-12024/2/2023-CGA/e-14519/31|
Government of India
Ministry of Finance
Department of Expenditure
O/o Controller General of Accounts
GIFMIS- PFMS

3rd floor, MLN Bhawan, New Delhi Dated- 12.09.2025

Corrigendum- Office Memorandum

Sub- Roll out of new GIFMIS portal (https://www.gifmis.cga.gov.in) for Sanction users of selected PAOs- reg.

Reference is invited to the O/o CGA OM No. I-12024/2/2023-CGA/e-14519/368 dated 12.09.2025 (copy enclosed) wherein it has been informed that a new GIFMIS portal viz. www.gifmis.cga.gov.in is to be rolled out for Treasury Users of all the PAOs from 15th September, 2025.

- 2. In this context, it is stated that the universal roll out of new GIFMIS URL from 15/09/2025 has been put on hold until further orders.
- 3. It may also be noted that there is no change in the contents of the earlier OM dated 20.08.2025 (copy enclosed) and the 7 PAOs which were shortlisted for the pilot roll out shall continue to work in the new GIFMIS URL only.
- 4. This issues with the approval of the competent authority.

Encl.: As above.

Assistant Controller General of Accounts

GIFMIS-PFMS

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F. No. I-12024/2/2023-CGA/e-14519/36 & Government of India Ministry of Finance Department of Expenditure O/o Controller General of Accounts GIFMIS- PFMS

Dated- 12.09.2025

Office Memorandum

Subject: Roll out of new GIFMIS Portal (https://www.gifmis.cga.gov.in) for Treasury Users of PFMS

In continuation of this office OM of even No. 345 dated 20.08.2025 (copy enclosed) wherein it was decided to migrate the treasury users (Claimants, Employees, PD, PD Maker, PD Checker, DDO, DDO Maker, DDO Checker, Bill Distributor, Dealing Hand, AAO, PAO, Pr. AO Dealing hand, Pr. AO-AAO, Pr. AO, CCA etc.) of some selected PAOs to a new dedicated URL https://www.gifmis.cga.gov.in on pilot basis w.e.f. 22.08.2025.

- 2. Further, in line with the efforts to enhance system performance, manage increased user load, and improve the overall user experience on PFMS and based on the user experience and feedback, it has been decided to roll out the new GIFMIS URL universally for the Treasury Users of all the PAOs in Ministries/ Departments w.e.f. 15/09/2025.
- 3. The new URL https://www.gifmis.cga.gov.in will be activated w.e.f. 15/09/2025 and all the treasury users will be migrated onto the new GIFMIS URL. The treasury users (PD, PD Maker, PD Checker, DDO, DDO Maker, DDO Checker, Bill Distributor, Dealing Hand, AAO, PAO, Pr. AO Dealing hand, Pr AO -AAO, Pr AO) will no longer be able to log in to https://www.pfms.nic.in.
- 4. It may also be noted that after migration to the new GIFMIS URL i.e. https://www.gifmis.cga.gov.in, users already registered for FIDO, require to reregister for FIDO. User Manual of the FIDO registration is enclosed for reference.
- 5. All Pr. CCAs/CCAs/CAs with independent charge are requested to widely disseminate this information to all concerned field offices, thereby facilitating seamless migration of treasury users to new GIFMIS URL (https://www.gifmis.cga.gov.in) for performing treasury functions.
- In this regard, for any issues during the migration process, please contact:
 - a) Shri Anil Mahendru, email: pao2000@nic.in, Phone 011 24665410/411
 - b) Ms. Surekha Kumari, email: itd-pfms@gov.in, Phone 011 24665414/650

This issues with the approval of the competent authority.

Encl.: As above.

Assistant Controller General of Accounts

GIFMIS-PFMS

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F. No. I-12024/2/2023-CGA/e-14519/3 \(\sqrt{S}\) Government of India Ministry of Finance Department of Expenditure O/o Controller General of Accounts GIFMIS- PFMS

Dated-20.08.2025

Office Memorandum

Subject: Roll out of new GIFMIS Portal (https://www.gifmis.cga.gov.in) for Treasury Users of PFMS

As part of ongoing efforts to enhance system performance, manage increased user load, and improve the overall user experience on PFMS, it has been decided to migrate all treasury users (Claimants, Employees, PD, PD Maker, PD Checker, DDO, DDO Maker, DDO Checker, Bill Distributor, Dealing Hand, AAO, PAO, Pr. AO Dealing hand, PrAO-AAO, PrAO, CCA etc.) to a new dedicated URL https://www.gifmis.cga.gov.in.

- 2. The new URL https://www.gifmis.cga.gov.in will be activated w.e.f. 22.08.2025. Once the new URL is activated, all treasury users will be migrated onto the new GIFMIS URL. The treasury users (PD, PD Maker, PD Checker, DDO, DDO Maker, DDO Checker, Bill Distributor, Dealing Hand, AAO, PAO, Pr. AO Dealing hand, PrAO -AAO, PrAO) will no longer be able to log in to https://www.pfms.nic.in.
- 3. As part of a phased implementation, it has been decided to migrate the users of the selected PAOs (list annexed) to the new GIFMIS URL on pilot basis starting from 22.08.2025. The timeline for the full-scale rollout of the new URL to all users will be announced separately. Until then, all users other than those in the selected PAOs should continue accessing the system via the existing URL: https://www.pfms.nic.in.
- 4. It may also be noted that after migration to the new GIFMIS URL i.e. https://www.gifmis.cga.gov.in, users already registered for FIDO, require to re-register for FIDO. User Manual of the FIDO registration is enclosed for reference.
- 5. All Pr. CCAs/CCAs/CAs with independent charge are requested to widely disseminate this information to all concerned field offices, thereby facilitating seamless migration of treasury users to new GIFMIS URL (https://www.gifmis.cga.gov.in) for performing treasury functions.
- 6. In this regard, for any issues during the migration process, please contact:
 - a) Shri Anil Mahendru, email: pao2000@nic.in, Phone 011 24665410/411
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- 4. Sr. Accounts Officer, GIFMIS, O/o CGA for uploading on the website of CGA

Annexure

List of PAOs selected for Pilot project of migration to new URL-

Sl. No.	Controller Code & Name	PAO Code & Name
(i)	005- Fertilizer	005942- Pr. AO - (Fert-I), New Delhi
(ii)	010- Power	013455- PAO (Sectt.), M/o Power, New Delhi
(iii)	013- Expenditure	005825- PAO, State Loan, D/o Exp, M/o Finance, New Delhi
(iv)	013- Expenditure	016001- PAO, O/o CGA, New Delhi
(v)	013- Expenditure	016100- PAO, INGAF, New Delhi
(vi)	013- Expenditure	008391- PAO, PFMS, New Delhi
(vii)	117- Ministry of Skill Development & Entrepreneurship	005949- Pr. cum- PAO, M/o Skill Development & Entrepreneurship, New Delhi

User Manual FIDO Implementation in PFMS

Version 1.1

24 June, 2023

Prepared for

PFMS, O/o

Ministry of Finance

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INTRODUCTION

Purpose

The purpose of this document is to help the user to understand all the functionality required in FIDO in PFMS. This document will help user to understand step by step for FIDO device registration in the PFMS.

Abbreviations:

S. No.	Abbreviations	Definitions
1	PD	Program Division
2	DDO	Drawing & Disbursing Officer
3	PAO	Pay & Account Officer
4	PrAO	Principal Account Officer
5	CCA	Chief Controller of Accounts
6	PFMS	Public Financial Management System

Scope:

FIDO as second factor authentication in PFMS is being rolled out for the dual signatory users at PAO office.

Requirement:

For the FIDO registration purpose, it is required to display the menu at the approving authority level. Each user will register his/her fingerprints on the device by physical presence at the office of the respective approving authority except PAO. PAO need not visit their higher authority, they can use the self-registration functionality.

FIDO Implementation in PFMS

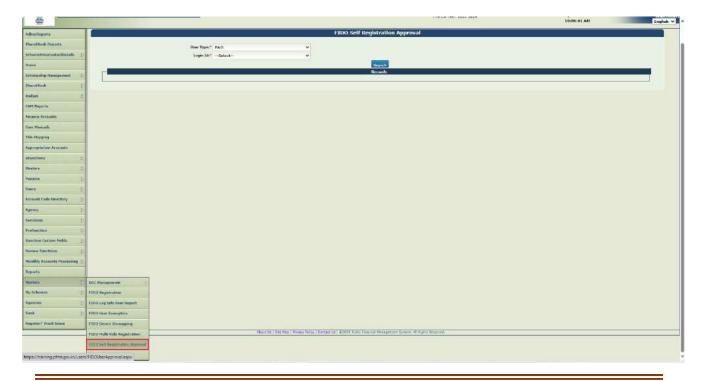
PAO Onboarding process:-

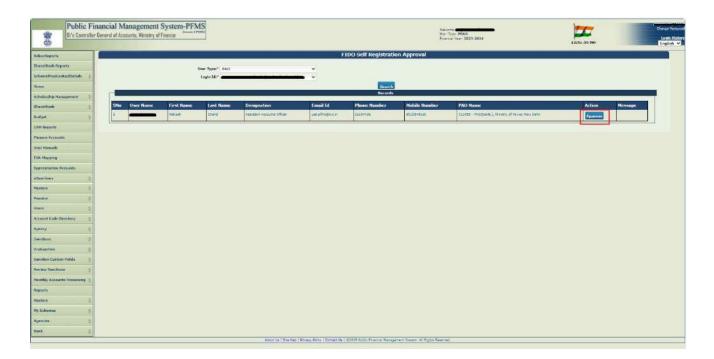
There is no need for any outstation PAO to register in presence of an approving authority at the PRAO office. They can understand how to register themselves by following the steps below. This article will assist in understanding how PRAO grants PAO approval for the FIDO device registration process, PAO FIDO device self-registration, PAO FIDO device exemption, and PAO FIDO device un-mapping.

PRAO Approve PAO for Self-registration:-

Under this process, PRAO will come to understand how PRAO will give approval to PAO for self-registration step by step.

Navigation: - PRAO Login -> Master -> FIDO Self-registration approval







PRAO needs to select the user type PAO from drop down and in login ID drop down PRAO need to select the ID of PAO whom they want to give approval for self-registration. After selecting theuser type and Login ID PRAO need to click on the search button. After clicking on the search button the complete details of the selected PAO will display in the Grid view to the PRAO. The PRAO may see that in order to give the PAOs permission to self-register FIDO devices, PRAO needs to click the approval buttons. The PAO may now register FIDO devices.

When PRAO chooses the PAO LOGIN again, it will display that the PAO has already been approved if it has already been approved.



If PRAO wants to figure out the number of PAO who register independently after approval. For that, PRAO must choose the User type PAO and "ALL" in the login ID fields before pressing the Search button. After hitting the search button, a Grid-like list of all PAOs will appear below the search button. How many PAO's are linked with a FIDO device is visible under the "Action" field to PRAO.



Revoke Self Registration Approval:-

If the Approving Authority accidentally or by mistake gives approval to the User for self registration, then the Approving Authority (PRAO) has the right to revoke such permission.

Navigation: - PRAO Login -> Master -> FIDO Self-registration approval





When the "FIDO Self-registration Approval" page appears after pressing the FIDO Self-registration menu button, PRAO must choose PAO from the user type drop-down menu. PRAO must choose the login ID of the user for whom they want to revoke permission for self-registration after choosing the user type. In order to view the information about that user, PRAO must click the search button. PRAO may now see the button labeled "Revoke Approve" along with the user's details. To revoke authorization, PRAO must click the "Revoke Approve" button.



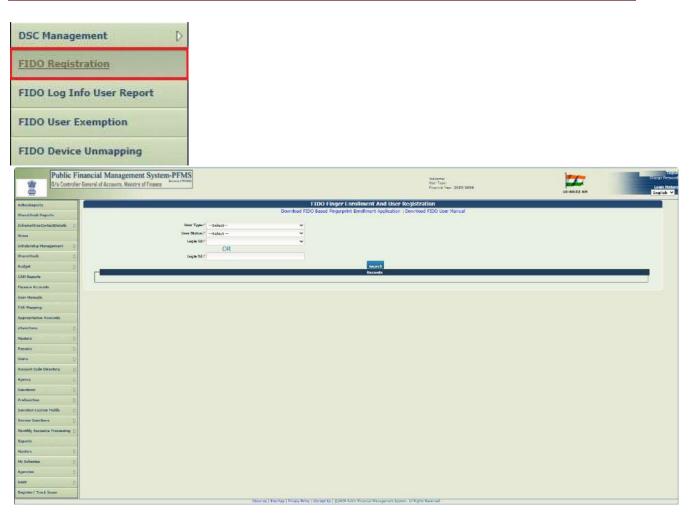
After clicking on the "Revoke Approve" button a new message will display on the page "User self registered revoke successfully".



PAO self-Registration:-

While PAO tries to log in on the first attempt before registering the FIDO device. The PAO is already exempt from first-time login. PAO needs to visit the FIDO device registration Page.

Navigation: - PAO Login -> Master -> FIDO Registration



PAO need to select PAO in the user type dropdown. After choosing the user type from the dropdown. The User Status unregistered must be chosen by PAO from the drop-down menu. Following that, PAO must choose their Login ID from the drop-down menu. Now PAO must click the search button.



PAO self-details record shows in a grid view as shown in the below screen.

PAO After clicking on the register button two buttons will appear on the screen lower to the table. Named **Step 1 Register Finger in device** and **Step 2 FIDO Registration with PFMS**.

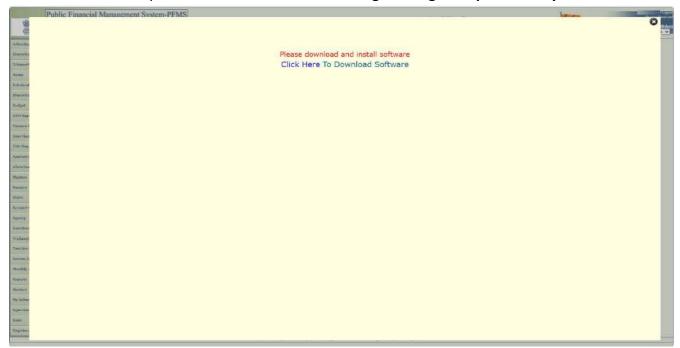


By clicking on the Register Finger in device button the PAO will self-register the Finger onto the device. At one time, the PAO can enroll a maximum of 5 fingers and without the registration of at least one finger in the device, the FIDO registration with PFMS can't be done. Once the finger is registered in the device, the PAO clicks on the FIDO registration with PFMS button, PAO needs to self-register into the FIDO device and PFMS portal. Then PAO can log in to PFMS with FIDO.

The following screens will come when PAO clicks on the FIDO Register with PFMS. PAO needs to click on the ok button for the next step.

Step 1:- Register Fingerprint in device

As seen in the screen below, the user must download the FIDO EXE from the portal once they have clicked the "Register Finger in Device" button. The "Click Here" hyperlink must be clicked by the user in order to start the download. Once the file has been downloaded, the user must run the exe file in order to begin the installation process. The user must "Restart" the machine when the installation process is finished. The user must go through this process only once.

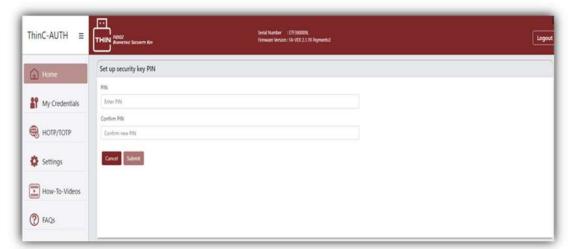


After the system has restarted, the user must log in to the PFMS portal once more and visit the FIDO Registration page, where they must once more choose their "User Type," "User Status," and "Login ID" before pressing the search button. A new grid view will appear after hitting the search button, requiring the user to select the Register button. Subsequently, a new grid with two buttons (Step 1:- Register Finger in device and Step 2 FIDO Registration with PFMS) will appear below the information grid.

PAO need to click on the **Step 1:- Register Finger in device** Button to register their biometric with the portal, below screen will appear where PAO can scan his finger with the FIDO device. User need to click on the FIDO device icon to start the registration process.



After clicking on the FIDO device icon security key pin window will open where user need to set the device's pin? The pin needs to be minimum 4 digits long.



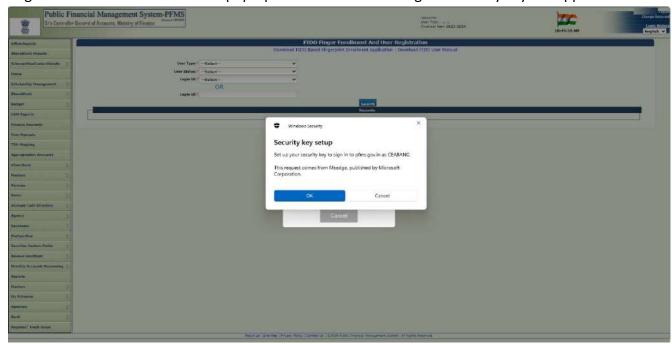
A new window will open once you click the save button to scan your finger. PAO must repeatedly touch the sensor of the devices as just 20 percent of the biometrics will be scanned at a time.



The message "Use your finger to unlock the device" will appear on the screen following a successful 100% scan. By pressing the "Add another fingerprint" button, the user can either utilize the same procedure to scan another finger or choose to close the pop-up window.

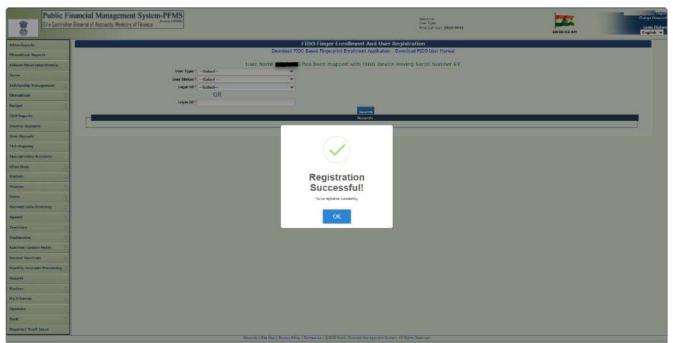


Step 2 FIDO Registration with PFMS: - For self-registration in the PFMS, PAO must click the FIDO Registration with PFMS button. A pop-up notification containing the security key will appear.



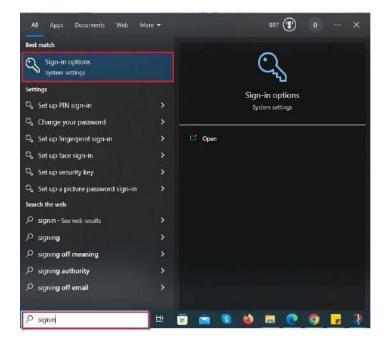
The user must touch their registered finger to the FIDO device sensor after clicking the OK button on the popup in order to register with PFMS. It will display the popup message "Registration Completed" when the procedure is finished.

Now the PAO is registered with PFMS portal.



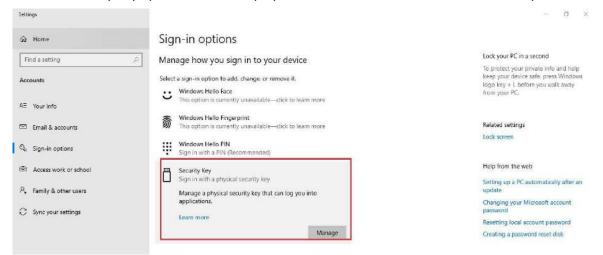
Another process for FIDO Fingerprint Registration by Windows Hello:-

- The user must have machine with Windows 10 and above.
- The user must select Window > Search then enter "sign in options".
- The user must select the "Sign-in options" as displayed in the image given below

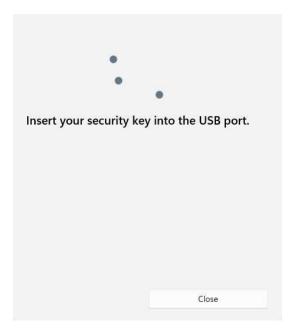


A new window labelled "Settings" will appear after selecting "Sign-in options".

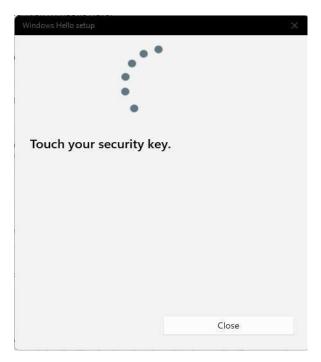
• The security Key option, which is displayed in the screen below, must be selected by users.



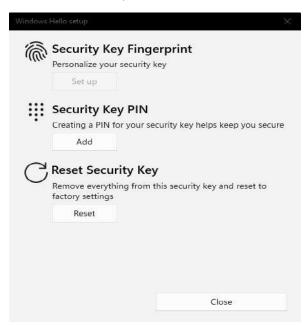
The message "Insert your security key into the USB port" will appear in a new popup window
after clicking "Manage" inside "Security Key". The user must connect the FIDO device to a USB
port.



• Once the FIDO device has been inserted into the USB port, a new screen will appear, prompting the user to touch the FIDO device's biometric sensor.

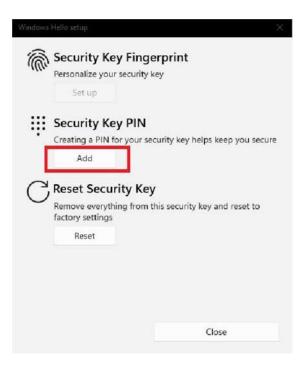


- A new popup with the options "Security Key Fingerprint," "Security Key PIN," and "Reset Security Key" will appear after touching the sensor.
- The user can choose desired option.



How to reset a device or a use a new device via "Windows HELLO" is explained in the steps below

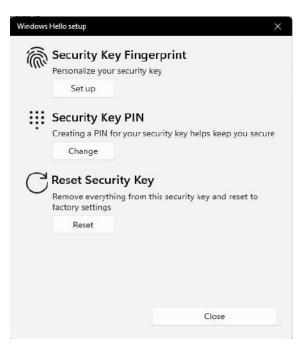
1) Security Key PIN: - When device is completely reset or new user need to generate security key PIN first



- User Need to click on the "ADD" Button under the Security Key Pin.
- After Clicking on the "ADD" button a new window popup will populate user need to enter security Pin and again need to enter same security pin for confirmation. Minimum length of the pin will be 4 digits.



- The user must click the **OK** button after entering the security pin in order to save the modifications.
- When the **OK** button is pressed, the pin is saved, and a redirect to the "Windows Hello Setup" home screen is initiated.



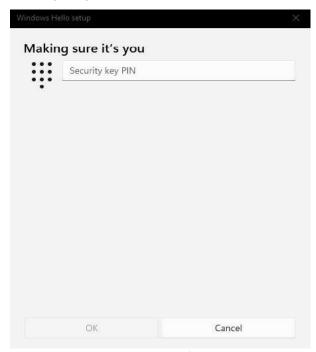
A user can see the "Set up" button becoming active under "Security Key Fingerprint" after saving the security pin.

2) Security Key Fingerprint:-

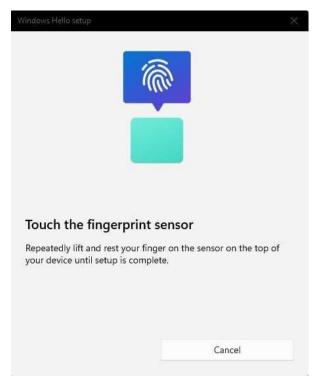


• The user must click the Setup button in order to register their finger.

• The user will need to input their security pin in a new window that pops up after pressing the setup button. It is purely for verification.

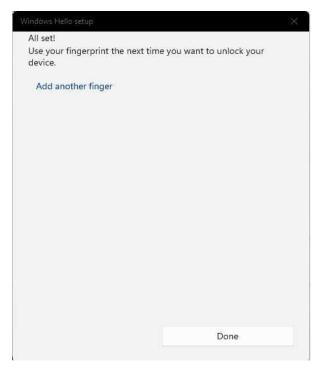


• The user must then click the OK button after inputting the pin. When a new window pops up, the user must touch the device's fingerprint sensor.



• For your accurate biometric to be saved, the user needs touch it several times.

A new popup with a message will appear after saving the biometric "All set Use your fingerprint
the next time you wants to unlock your device". And their will a hyper link also "Add another
Finger".



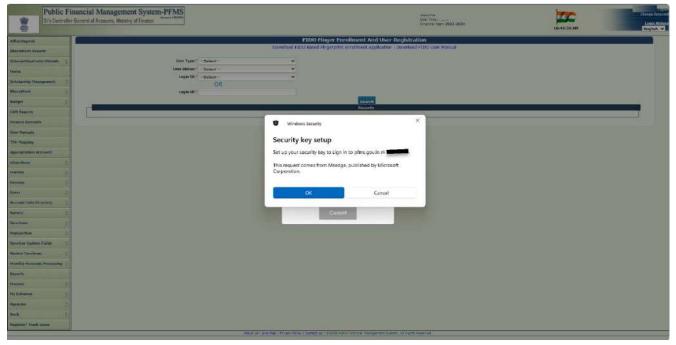
• For adding another finger biometric user need to repeat same steps. They can scan minimum 1 finger to maximum 5 finger.

After registering finger on windows Hello. User need to login to the PFMS portal. After login to the PFMS portal user need to follow Navigation.

Navigation: - PAO Login -> Master -> FIDO Registration

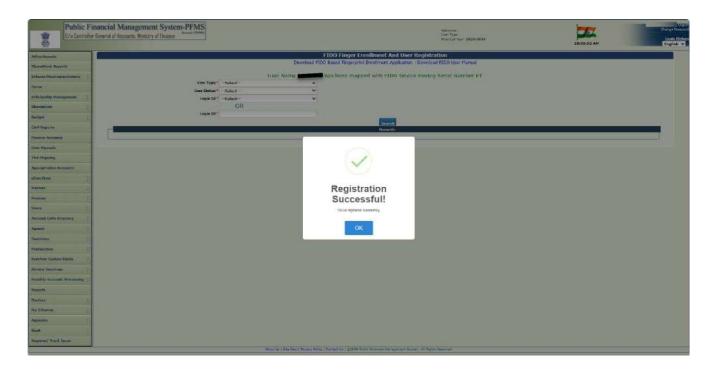
Step 2 FIDO Registration with PFMS: - For FIDO device registration with PFMS, PAO must click the **FIDO Registration with PFMS** button. A pop-up notification containing the security key will appear.





The user must touch their registered finger to the FIDO device sensor after clicking the OK button on the popup in order to register with PFMS. It will display the popup message "Registration Completed" when the procedure is finished.

Now the PAO is registered with PFMS portal.



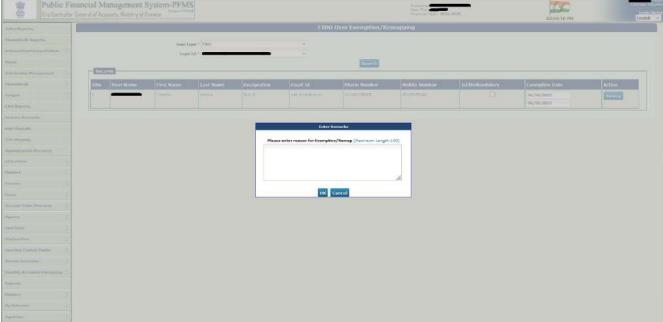
PAO Exception FIDO device process:-

Navigation: - PRAO login -> Menu -> Masters -> FIDO User Exemption

The PRAO (higher authority) can grant a PAO an exemption if the PAO requests to log into PFMS without using a FIDO device. It can be accomplished through configuration for the specific time frame, and PRAO must enter the information in the Exemption date. However, before entering the date, PRAO must uncheck the box in the "Is for Mandatory" column. Only then can PAO log in to PFMS without a FIDO device. The same procedure can be used to remap the device, but this time the "Is for Mandatory" button must be checked. At the PRAO level, the following screen will show. While exempting the device PRAO need to enter the reason why they want to exempt the device. After entering the reason PRAO need to click on the Ok Button.







PAO FIDO Device UN-Mapping:-

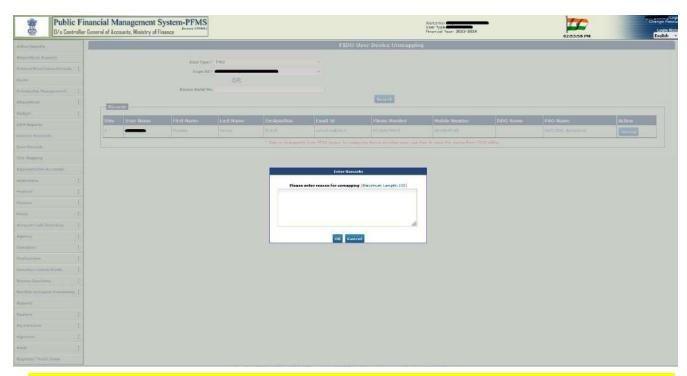
Navigation: - PRAO Login -> Menu -> Master -> FIDO Device UNMapping



The PRAO must de-register the device from the PFMS and reset it before issuing or changing it for a PAO who is leaving the department, being transferred, or whose device has been lost or isn't functioning properly. The PRAO level will display on the next screen.



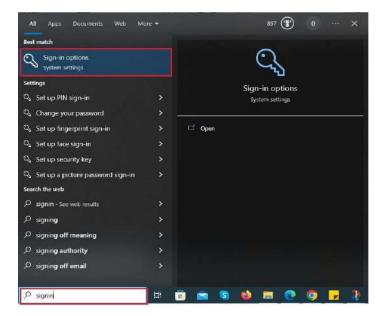
While unmapping the device PRAO need to enter the reason why they want to unmap the device. After entering the reason PRAO need to click on the Ok Button. After clicking the ok Button the device will unmap.



Important Note: - If PAO wants to surrender their credential along with FIDO Device due to any reason like transfer posting, retirement, etc. the FIDO device that is mapped to that user ID will immediately be unmapped automatically when the user id deactivated.

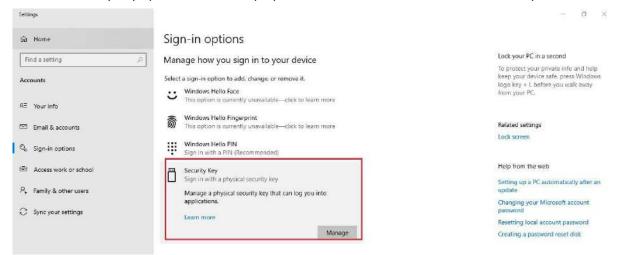
Reset FIDO Device after Unmapping:-

- The user must have machine with Windows 10 and above.
- The user must select Windows > Search then enter "sign in options".
- The user must select the "Sign-in options" as displayed in the image given below

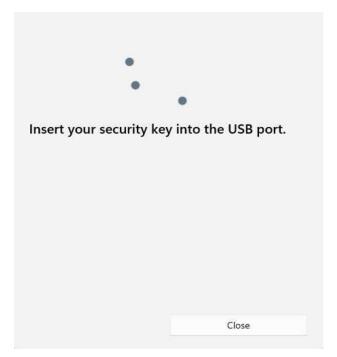


A new window labelled "Settings" will appear after selecting "Sign-in options".

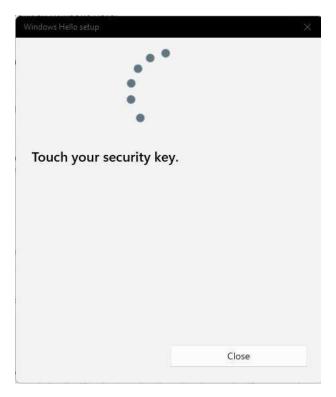
• The security Key option, which is displayed in the screen below, must be selected by users.



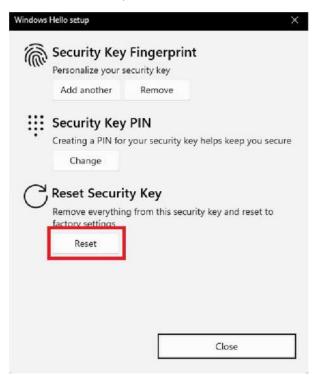
The message "Insert your security key into the USB port" will appear in a new popup window
after clicking "Manage" inside "Security Key". The user must connect the FIDO device to a USB
port.



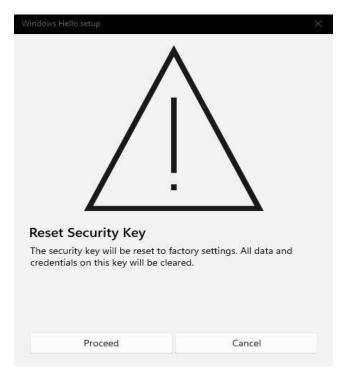
 Once the FIDO device has been inserted into the USB port, a new screen will appear, prompting the user to touch the FIDO device's biometric sensor.



- A new popup with the options "Security Key Fingerprint," "Security Key PIN," and "Reset Security Key" will appear after touching the sensor.
- The user can choose desired option.



- For resetting the device user need to click on the Reset security Key Button.
- A new pop-up warning message stating that "Reset Security Key: The security key will be reset
 to factory setting. All data and credentials on this key will be cleared" will appear after selecting the Reset security key option. To reset the Device, the user must click the Proceed button.



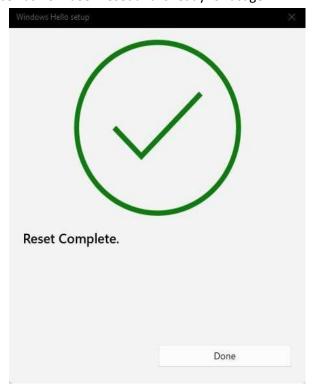
• The system will ask the user to remove and then re-insert the device after selecting Proceed.



• A new window will appear after re-inserting the FIDO device into the USB port asking the user to touch the device multiple time with the message "Touch your security key twice within 10 second".



• Your device has now been reset and is ready for usage.



Multiple Role Registration:

Menu→Masters→FIDO Multi Role Registration



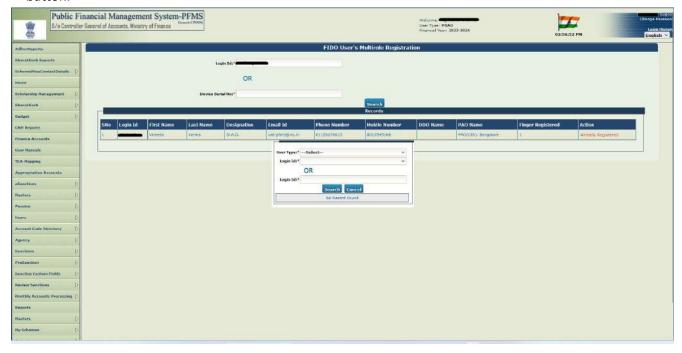
In PFMS user can be assigned with multiple roles, so new screen has been implemented for the multiple roles tagging in PFMS system. Multiple role tagging will be applicable for only those who has been already registered with FIDO. For multiple roles tagging user must approach his/her respective approving authority. Screenshots are attached for the reference.



As shown in above screen user will enter the login id or device serial number for multiple roles tagging.



As shown in above screen, details will come in the grid form and user need click on the 'Add Role' button.

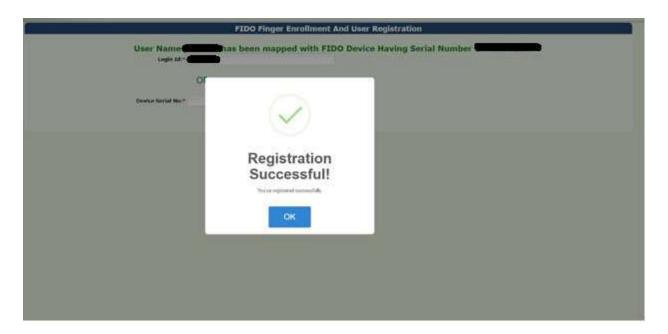


As shown in above screen, a pop-up will come on the screen and user need to select the details of user for which he/she is doing the multiple roles tagging.



As shown in above screen, again pop up will come mentioning the details and user needs to click on the 'Register' button so that the user can be tagged to the multiple roles. After clicking on the register button, a pop will come on the screen mentioning registration successful and after receiving this pop-up user will be successfully registered for another role.





Note: Relaxation with respect to no. of users registered with FIDO device should be 4 users within PAO and 3 more users across PAO, as currently PFMS is allowing users to create 4 login ids with the same mobile no. and email within PAO and 3 more across PAO.

FIDO User Reports:-

FIDO PAO User Reports:-

Navigation: - PFMS Login -> FIDO -> FIDO PAO USER REPORT





After clicking on the **FIDO PAO USER REPORT** Sub menu button a new screen will open **PAO User report** screen. Below are the functionality mentioned on the page.

- 1) PAO Office: PAO office features the list of PAO offices, PRAO must select the PAO code from the Dropdown to check the status.
- 2) User Status: PRAO need to click on the dropdown values which reports they want to check "All or Registered User or Unregistered User or Exempt User or Unmapped User".
- 3) **User Type**: PRAO needs to select the user type from the dropdown. List of user types are: All, PAO, DH, AAO.
- 4) **Date Range: -** It will help Approving authority to search the reports between the dates. If the user clicks on the Date range option a new option **from date** and **to date** will open under the option.
- 5) **Till Date: -** It will help the approving authority to give the complete record from beginning till date. It should automatically show last three month data.
- 6) **From Date and To-Date**: It will appear only after the user selects the **Date range** option. If they want to check the report in a certain date range then they can select the date **from date** to **To-date**. Users can select the date between the last three month periods.

Now the user needs to click on the "Search" Button to get the complete Report.

Users can see the complete report under the search button in the form of the grid view.

Case 1 :- FIDO "Registered" User

When approving authorities want to check how many users have registered their FIDO device after approval they need to select "**Registered**" in the **Status** dropdown.

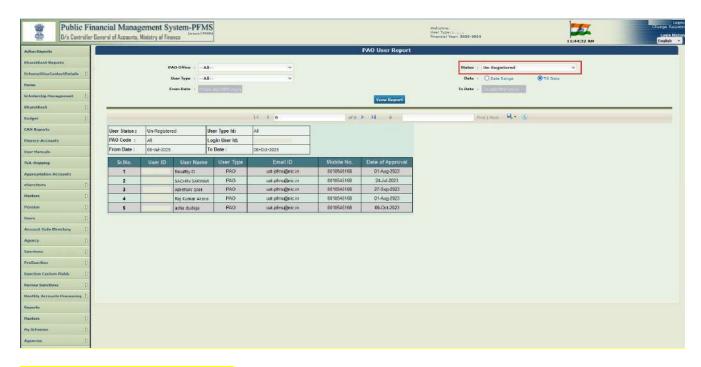


After selecting Registered User in the Status dropdown menu the authorizing authority must select dropdown values in PAO office, User type, Date Range, and till date from the dropdown menu before clicking the search button. The full list of registered users will appear after selecting the search option. It will show PAO, AAO, and dealing hand associated with that PAO Code are "Registered". Along with the information about the User, PRAO can also obtain information about the date of registration here.

Case 2:- FOR Unregistered User

When approving authorities want to check an unregistered user list they need to select "Unregistered" in the Status dropdown.

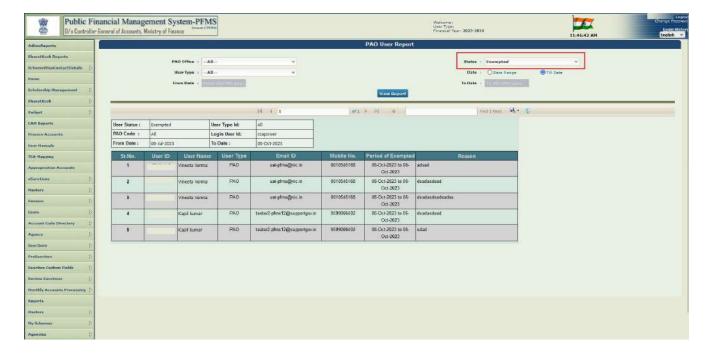
Before clicking the search button, the authorizing authority must select the unregistered from the User Status selection option. Additionally, they must choose from the dropdown menu for PAO Office, user type, and Date Range/till date type. The full list of unregistered users will appear after clicking the search option. It will show every PAO, AAO, and dealing hand associated with that PAO Code are "Unregistered". PRAO can check the date of approval information here in addition to the user information, allowing them to ask users to register themselves.



Case 3:- FOR FIDO "Exempt" User:-

When approving authorities wants to check how many users have taken exemption for use of their FIDO device need to select "Exempt" in the User Status dropdown.

After selecting **Exempt user** in User status dropdown the authorizing authority must select the PAO Office, user type, Date Range, till date from the dropdown menu before clicking the search button. The full list of Exempt users will appear. It will show every PAO, AAO, and dealing hand associated with that PAO Code are "**Exempt**". With user details PRAO can check the reason of Exempt of user also.



Case 4:- FOR FIDO "Unmapped" User:-

When approving authorities want to check how many users have unmapped their FIDO device approving authority they need to select "Unmapped" in the User Status dropdown.

After selecting **Unmapped** in the User status the authorizing authority must select the PAO Office, user type, Date Range type from the dropdown menu before clicking the search button. The complete list of unmapped users will appear after selecting the search option. It will show every PAO, AAO, and dealing hand associated with that PAO Code are "**Unmapped**". With user details PRAO can check the reason of Unmapped of user also.



Case 5:- FOR FIDO "ALL" User

When approving authorities wants to check ALL users Data like registered, unmapped Exempt and unregistered the approving authority needs to select "ALL" in the User Status dropdown.

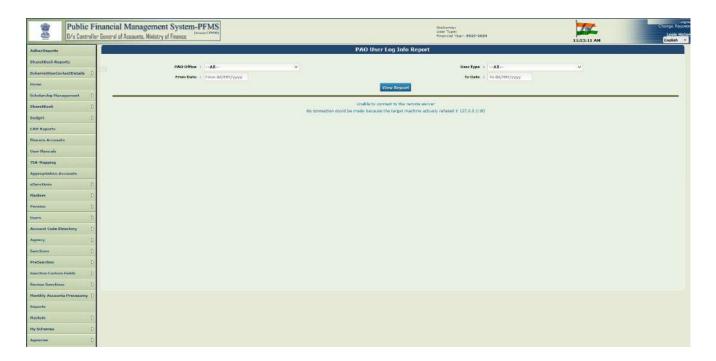
After selecting **ALL** in the User status the authorizing authority must select the **ALL** values in the PAO Office, user type, Date Range should be till date before clicking the search button. The complete list of users will appear after selecting the search option. It will show every PAO, AAO, and dealing hand associated with that PAO Code. Field Name for the table grid view are "S.No", "User ID", "User Name", "User Type", "Email ID", "Mobile No.", "Status", "Reason for Exempt/Unmapped".



FIDO User Log Report:-

Navigation: - PFMS Login -> FIDO-> FIDO Log Info User Report





When PRAO wants to review the FIDO User Log info report. PRAO must click on the FIDO device Log Report menu in the menu bar. After doing so, a new window will emerge, in which PRAO must enter the information listed below.

- 1) **PAO Office:** To verify the device status, PRAO must click the appropriate PAO office Code from the drop-down menu.
- 2) User Type: If PRAO wants to filter the log report they can choose the user type. In user type they can choose PAO, AAO, and DH.
- 3) From Date and To-date PRAO: when they wish to check the status of their FIDO device, they must choose the From date and To date. Users can view the last three month data only.
- 4) To retrieve the information, PRAO must pick each of these drop-down menus and then click the "Search" button.

A grid view will appear under the search button.

Field names of the grid view are "S.No","Name of PAOs with code", "User ID", "User Name" "User Type", "FIDO Enrolment Date", "Log count of user". Please find the screen below. Users can examine the total number of logged-in users under each PAO here.

